

NHS Agency Mandatory Training Requirements

Agency nurses

Face to Face training:

- ➤ Basic, Intermediate or Advanced Live Support (Adult or Paediatric, as appropriate)
- Moving and Handling (loads and people, as appropriate)
- Fire Safety Practical (induction required)

Online training:

- Complaints Handling
- Equality, Diversity and Human rights
- Dementia
- ➤ Food Hygiene and Safety
- Conflict Resolution including Management of Violence and Aggression
- > Fire Safety
- Health and Safety
- Handling Information and Information Governance including Caldicott Protocols and Data Protection
- Infection Prevention and Control
- Lone Worker
- Safeguarding Children and Young Adults Level 2
- Safeguarding Adults Level 2
- ➤ COSHH
- > RIDDOR
- Documentation and Record Keeping



Registered Mental Nurses

Face to Face training:

- ➤ Basic, Intermediate or Advanced Live Support (Adult or Paediatric, as appropriate)
- Moving and Handling (loads and people, as appropriate)
- Fire Safety Practical (induction required)
- Prevention and Management of Violence and Aggression (PMVA)

Online training:

- Complaints Handling
- Equality, Diversity and Human Rights
- Dementia
- ➤ Food Hygiene and Safety
- Conflict Resolution including Management of Violence and Aggression
- ➤ Fire Safety
- ➤ Health and Safety
- Handling Information and Information Governance including Caldicott Protocols and Data Protection
- > Infection Prevention and Control
- Lone Worker
- Safeguarding Children and Young Adults Level 2
- Safeguarding Adults Level 2
- > COSHH
- > RIDDOR
- Documentation and Record Keeping



Care Support Workers

Face to Face training:

- > Basic, Intermediate or Advanced Live Support (Adult or Paediatric, as appropriate)
- Moving and Handling (loads and people, as appropriate)
- Fire Safety Practical (induction required)

Online training:

- Complaints Handling
- > Equality, Diversity and Human Rights
- Dementia
- ➤ Food Hygiene and Safety
- Conflict Resolution including Management of Violence and Aggression
- Fire Safety
- ➤ Health and Safety
- Handling Information and Information Governance including Caldicott Protocols and Data Protection
- Infection Prevention and Control
- Lone Worker
- Safeguarding children and Young Adults Level 2
- Safeguarding Adults Level 2
- ➤ COSHH
- > RIDDOR
- Documentation and Record Keeping

Care Certificate:

- Understanding Your Role
- Your Personal Development
- Duty of Care
- Working in a Person Centred Way
- Communication
- Privacy and Dignity
- > Fluids and Nutrition



Locum

Practical training:

- > Basic, Intermediate or Advance Live Support (Adult or Paediatric, as appropriate)
- New born Life Support (required for baby units or SCUBU/NICU/PICU)
- Advanced Trauma Life Support (Surgical Doctors)
- Moving and Handling (loads and people, as appropriate)
- Fire Safety Practical (induction required)

Online training:

- Complaints Handling
- Equality, Diversity and Human Rights
- Dementia
- ➤ Food Hygiene and Safety
- ➤ Conflict Resolution including Management of Violence and Aggression
- Fire Safety
- ➤ Health and Safety
- Handling Information and Information Governance including Caldicott Protocols and Data Protection
- Infection Prevention and Control
- > Lone Worker
- Safeguarding Children and Young Adults Level 2
- Safeguarding Adults Level 2 (Level 3 for Paediatric Doctors)
- ➤ COSHH
- > RIDDOR
- Documentation and Record Keeping
- Prevention and Management of Violence and Aggression (Doctors working within Mental Health Settings)